Poll Everywhere Accessibility Conformance Report

VPAT® Version 2.1 – March 2018

Name of Product/Version: Poll Everywhere

Product Description: Poll Everywhere is a web-based audience response system, that optionally integrates with slide-ware such as PowerPoint. Participants can respond from their mobile browser, web browser, or via SMS.

Date: November 2nd, 2018

Contact information: Brian Goodman, 1-800-388-2039, Brian@PollEverywhere.com

Evaluation Methods Used:

- Microsoft Windows 7, Internet Explorer 11, JAWS 18
- Microsoft Windows 10, Chrome 69, JAWS 18
- Max OS X 10.13.4, Safari 11.1, VoiceOver
- iOS 12.0.1, Safari 12, VoiceOver

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

<table>
<thead>
<tr>
<th>Standard/Guideline</th>
<th>Included In Report</th>
</tr>
</thead>
</table>
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/

<table>
<thead>
<tr>
<th>Standard</th>
<th>Level A (Yes)</th>
<th>Level AA (Yes)</th>
<th>Level AAA (No)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018</td>
<td></td>
<td></td>
<td>(No)</td>
</tr>
<tr>
<td>EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V1.1.2 (2015-04) at <a href="http://mandate376.standards.eu/standard">http://mandate376.standards.eu/standard</a></td>
<td></td>
<td></td>
<td>(No )</td>
</tr>
</tbody>
</table>

**Terms**

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

**WCAG 2.0 Report**

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.
Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

### Table 1: Success Criteria, Level A

Notes:

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1.1.1 Non-text Content</strong> (Level A)</td>
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<tr>
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<td><strong>Also applies to:</strong></td>
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<tr>
<td></td>
<td>EN 301 549 Criteria</td>
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</tr>
<tr>
<td></td>
<td>• 9.2.1 (Web)</td>
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<tr>
<td></td>
<td>• 10.2.1 (non-web document)</td>
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<td></td>
<td>• 11.2.1.1 (Software)</td>
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<td></td>
<td>• 11.2.2.1 (Closed Functionality Software)</td>
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<td></td>
<td>• 11.6.2 (Authoring Tool)</td>
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<td></td>
<td>• 12.1.2 (Product Docs)</td>
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<td></td>
<td>• 12.2.4 (Support Docs)</td>
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<tr>
<td><strong>2017 Section 508</strong></td>
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<tr>
<td></td>
<td>• 501 (Web)(Software)</td>
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<td></td>
<td>• 504.2 (Authoring Tool)</td>
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<td></td>
<td>• 602.3 (Support Docs)</td>
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<tr>
<td></td>
<td><strong>Web:</strong> Supports Electronic Docs: n/a</td>
<td>Web: Electronic Docs:</td>
</tr>
<tr>
<td></td>
<td>Software: n/a</td>
<td>Software:</td>
</tr>
<tr>
<td></td>
<td>Closed: n/a</td>
<td>Closed:</td>
</tr>
<tr>
<td></td>
<td>Authoring Tool: Supports</td>
<td>Authoring Tool: Uploaded images allow alt-text entered by author.</td>
</tr>
<tr>
<td><strong>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</strong></td>
<td></td>
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<tr>
<td></td>
<td><strong>Also applies to:</strong></td>
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<td></td>
<td>EN 301 549 Criteria</td>
<td></td>
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<tr>
<td></td>
<td>• 9.2.2 (Web)</td>
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<tr>
<td></td>
<td>• 10.2.2 (non-web document)</td>
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<tr>
<td></td>
<td>• 11.2.1.2 (Software)</td>
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<td></td>
<td>• 11.2.2.2.1 and 11.2.2.2.2 (Closed Software)</td>
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<td></td>
<td>• 11.6.2 (Authoring Tool)</td>
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<td></td>
<td>• 12.1.2 (Product Docs)</td>
<td></td>
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<td></td>
<td>• 12.2.4 (Support Docs)</td>
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<tr>
<td><strong>2017 Section 508</strong></td>
<td></td>
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</tr>
<tr>
<td></td>
<td><strong>Web:</strong> Supports Electronic Docs: n/a</td>
<td>Web: no audio components to Poll Everywhere. All videos have text equivalent and/or captions</td>
</tr>
<tr>
<td></td>
<td>Software: n/a</td>
<td>Electronic Docs:</td>
</tr>
<tr>
<td></td>
<td>Closed: n/a</td>
<td>Software:</td>
</tr>
<tr>
<td></td>
<td>Authoring Tool: Supports</td>
<td>Closed:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Authoring Tool: video and audio are not available to be uploaded via an Author</td>
</tr>
<tr>
<td>Criteria</td>
<td>Conformance Level</td>
<td>Remarks and Explanations</td>
</tr>
<tr>
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</tr>
</tbody>
</table>
| • 501 (Web)(Software)  
• 504.2 (Authoring Tool)  
• 602.3 (Support Docs) | | |
| **1.2.2 Captions (Prerecorded)** (Level A) | | |
| Also applies to:  
EN 301 549 Criteria  
• 9.2.3 (Web)  
• 10.2.3 (non-web document)  
• 11.2.1.3 (Software)  
• 11.2.2.3 (Closed Software) – Does not apply  
• 11.6.2 (Authoring Tool)  
• 12.1.2 (Product Docs)  
• 12.2.4 (Support Docs) | | Web: all uploaded videos (support tutorials) have captions  
Electronic Docs: n/a  
Software: n/a  
Authoring Tool: n/a |
| 2017 Section 508  
• 501 (Web)(Software)  
• 504.2 (Authoring Tool)  
• 602.3 (Support Docs) | | |
| **1.2.3 Audio Description or Media Alternative (Prerecorded)** (Level A) | | |
| Also applies to:  
EN 301 549 Criteria  
• 9.2.4 (Web)  
• 10.2.4 (non-web document)  
• 11.2.1.4 (Software)  
• 11.2.2.4 (Closed Software)  
• 11.6.2 (Authoring Tool)  
• 12.1.2 (Product Docs)  
• 12.2.4 (Support Docs) | | Web: all video content is also covered with a text based equivalent.  
Electronic Docs: n/a  
Software: n/a  
Closed: n/a  
Authoring Tool: Supports |
| 2017 Section 508  
• 501 (Web)(Software)  
• 504.2 (Authoring Tool)  
• 602.3 (Support Docs) | | |
| **1.3.1 Info and Relationships** (Level A) | | |
| Also applies to:  
Web: Supports  
Electronic Docs: n/a | | |
| | |  
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<table>
<thead>
<tr>
<th>Criteria</th>
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<th>Remarks and Explanations</th>
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<td>• 9.2.7 (Web)</td>
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<td>• 10.2.7 (non-web document)</td>
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<td>• 11.2.1.7 (Software)</td>
<td>Authoring Tool: Supports</td>
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<tr>
<td>• 11.2.2.7 (Closed Software) – Does not apply</td>
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<tr>
<td>• 11.6.2 (Authoring Tool)</td>
<td></td>
<td></td>
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<tr>
<td>• 12.1.2 (Product Docs)</td>
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<td>• 12.2.4 (Support Docs)</td>
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<tr>
<td>2017 Section 508</td>
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<tr>
<td>• 501 (Web)(Software)</td>
<td>Software: n/a</td>
<td></td>
</tr>
<tr>
<td>• 504.2 (Authoring Tool)</td>
<td>Closed: n/a</td>
<td></td>
</tr>
<tr>
<td>• 602.3 (Support Docs)</td>
<td>Authoring Tool: Supports</td>
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</tr>
<tr>
<td>1.3.2 Meaningful Sequence (Level A)</td>
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<tr>
<td>Also applies to:</td>
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<tr>
<td>EN 301 549 Criteria</td>
<td>Web: Supports with Exceptions</td>
<td>Web: Our mobile application and site that is used by the audience (participants) is always in meaningful sequence. However, our administrator content for the poll creators (presenters) is not optimized for sequencing.</td>
</tr>
<tr>
<td>• 9.2.8 (Web)</td>
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<td>• 10.2.8 (non-web document)</td>
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<tr>
<td>• 11.2.1.8 (Software)</td>
<td>Electronic Docs: n/a</td>
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<td>• 11.2.2.8 (Closed Software) – Does not apply</td>
<td>Software: n/a</td>
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<tr>
<td>• 11.6.2 (Authoring Tool)</td>
<td>Authoring Tool: Supports with Exceptions</td>
<td>Electronic Docs:</td>
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<tr>
<td>• 12.1.2 (Product Docs)</td>
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<td>• 12.2.4 (Support Docs)</td>
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<tr>
<td>2017 Section 508</td>
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<tr>
<td>• 501 (Web)(Software)</td>
<td>Web: Supports</td>
<td></td>
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<tr>
<td>• 504.2 (Authoring Tool)</td>
<td>Electronic Docs: n/a</td>
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<tr>
<td>• 602.3 (Support Docs)</td>
<td>Software: n/a</td>
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<tr>
<td>1.3.3 Sensory Characteristics (Level A)</td>
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<tr>
<td>Also applies to:</td>
<td>Web: Supports</td>
<td></td>
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<tr>
<td>EN 301 549 Criteria</td>
<td>Electronic Docs: n/a</td>
<td></td>
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<tr>
<td>• 9.2.9 (Web)</td>
<td>Software: n/a</td>
<td></td>
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<tr>
<td>• 10.2.9 (non-web document)</td>
<td>Authoring Tool: Supports</td>
<td></td>
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<tr>
<td>• 11.2.1.9 (Software)</td>
<td></td>
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<tr>
<td>• 11.2.2.9 (Closed Software) – Does not apply</td>
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<tr>
<td>Criteria</td>
<td>Conformance Level</td>
<td>Remarks and Explanations</td>
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<tr>
<td>• 11.6.2 (Authoring Tool)</td>
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<td>• 12.1.2 (Product Docs)</td>
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<td>• 504.2 (Authoring Tool)</td>
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<tr>
<td>• 602.3 (Support Docs)</td>
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</tbody>
</table>

**1.4.1 Use of Color** (Level A)

Also applies to:

EN 301 549 Criteria

• 9.2.10 (Web)
• 10.2.10 (non-web document)
• 11.2.1.10 (Software)
• 11.2.2.10 (Closed Software) – Does not apply
• 11.6.2 (Authoring Tool)
• 12.1.2 (Product Docs)
• 12.2.4 (Support Docs)

2017 Section 508

• 501 (Web)(Software)
• 504.2 (Authoring Tool)
• 602.3 (Support Docs)

Web: Supports
Electronic Docs: n/a
Software: n/a
Authoring Tool: Supports

**1.4.2 Audio Control** (Level A)

Also applies to:

EN 301 549 Criteria

• 9.2.11 (Web)
• 10.2.11 (non-web document)
• 11.2.1.11 (Software)
• 11.2.2.11 (Closed Software) – Does not apply
• 11.6.2 (Authoring Tool)
• 12.1.2 (Product Docs)
• 12.2.4 (Support Docs)

2017 Section 508

• 501 (Web)(Software)

Web: Supports
Electronic Docs: n/a
Software: n/a
Authoring Tool: Supports

Web: Poll Everywhere does not use audio in our application.
Electronic Docs: n/a
Software: n/a
Authoring Tool: Supports
<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>504.2 (Authoring Tool)</td>
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<tr>
<td>602.3 (Support Docs)</td>
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</tbody>
</table>

### 2.1.1 Keyboard (Level A)

Also applies to:
- EN 301 549 Criteria
  - 9.2.15 (Web)
  - 10.2.15 (non-web document)
  - 11.2.1.15 (Software)
  - 11.2.2.15 (Closed Software)
  - 11.6.2 (Authoring Tool)
  - 12.1.2 (Product Docs)
  - 12.2.4 (Support Docs)

2017 Section 508
- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

|  | Web: Supports with Exceptions |
|  | Electronic Docs: n/a |
|  | Software: n/a |
|  | Closed: n/a |
|  | Authoring Tool: Supports with Exceptions |

Web: Our mobile application and site that is used by the audience (participants) is fully keyboard accessible. However, our administrator content for the poll creators (presenters) is not optimized for keyboard in all locations. Electronic Docs: Software: Closed: Authoring Tool:

### 2.1.2 No Keyboard Trap (Level A)

Also applies to:
- EN 301 549 Criteria
  - 9.2.16 (Web)
  - 10.2.16 (non-web document)
  - 11.2.1.16 (Software)
  - 11.2.2.16 (Closed Software) – Does not apply
  - 11.6.2 (Authoring Tool)
  - 12.1.2 (Product Docs)
  - 12.2.4 (Support Docs)

2017 Section 508
- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

|  | Web: Supports |
|  | Electronic Docs: n/a |
|  | Software: |

Web: Electronic Docs: Software: Authoring Tool:

### 2.2.1 Timing Adjustable (Level A)

Also applies to:
- EN 301 549 Criteria

<p>|  | Web: Supports |
|  | Electronic Docs: |
|  | Software: |</p>
<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>• 9.2.17 (Web)</td>
<td></td>
<td>Authoring Tool: Supports</td>
</tr>
<tr>
<td>• 10.2.17 (non-web document)</td>
<td></td>
<td>Authoring Tool: Presenter may pause, restart, extend or disable the timer. Poll Everywhere never mandates a timed usage. Our optional timer is off by default.</td>
</tr>
<tr>
<td>• 11.2.1.17 (Software)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 11.2.2.17 (Closed Software) – Does not apply</td>
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<tr>
<td>• 11.6.2 (Authoring Tool)</td>
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<tr>
<td>• 12.1.2 (Product Docs)</td>
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<td>• 12.2.4 (Support Docs)</td>
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<tr>
<td>2017 Section 508</td>
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<tr>
<td>• 501 (Web)(Software)</td>
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<td></td>
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<tr>
<td>• 504.2 (Authoring Tool)</td>
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<td></td>
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<tr>
<td>• 602.3 (Support Docs)</td>
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</tr>
</tbody>
</table>

### 2.2.2 Pause, Stop, Hide (Level A)

Also applies to:
EN 301 549 Criteria
- • 9.2.18 (Web)
- • 10.2.18 (non-web document)
- • 11.2.1.18 (Software)
- • 11.2.2.18 (Closed Software) – Does not apply
- • 11.6.2 (Authoring Tool)
- • 12.1.2 (Product Docs)
- • 12.2.4 (Support Docs)
2017 Section 508
- • 501 (Web)(Software)
- • 504.2 (Authoring Tool)
- • 602.3 (Support Docs)

<table>
<thead>
<tr>
<th>Web: Supports</th>
<th>Web: Electronic Docs: Software: Authoring Tool: Supports</th>
</tr>
</thead>
<tbody>
<tr>
<td>Electronic Docs:</td>
<td></td>
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<tr>
<td>Software:</td>
<td></td>
</tr>
</tbody>
</table>

### 2.3.1 Three Flashes or Below Threshold (Level A)

Also applies to:
EN 301 549 Criteria
- • 9.2.19 (Web)
- • 10.2.19 (non-web document)
- • 11.2.1.19 (Software)
- • 11.2.2.19 (Closed Software) – Does not apply
- • 11.6.2 (Authoring Tool)

<table>
<thead>
<tr>
<th>Web: Supports</th>
<th>Web: Electronic Docs: Software: Authoring Tool: Supports</th>
</tr>
</thead>
<tbody>
<tr>
<td>Electronic Docs:</td>
<td></td>
</tr>
<tr>
<td>Software:</td>
<td></td>
</tr>
</tbody>
</table>

Authoring Tool: Presenters have the ability to hide all moving poll content and pause and highlight specific responses. True for all poll types.
<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>• 12.1.2 (Product Docs)</td>
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<td></td>
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<td>• 12.2.4 (Support Docs)</td>
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<tr>
<td>2017 Section 508</td>
<td></td>
<td></td>
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<td></td>
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<tr>
<td>• 504.2 (Authoring Tool)</td>
<td></td>
<td></td>
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<tr>
<td>• 602.3 (Support Docs)</td>
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</tr>
</tbody>
</table>

### 2.4.1 Bypass Blocks (Level A)

Also applies to:

EN 301 549 Criteria

- 9.2.20 (Web)
- 10.2.20 (non-web document) – Does not apply
- 11.2.1.20 (Software) – Does not apply
- 11.2.2.20 (Closed Software) – Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508

- 501 (Web)(Software) – Does not apply to non-web software
- 504.2 (Authoring Tool)
- 602.3 (Support Docs) – Does not apply to non-web docs

Web: Supports
Electronic Docs: Supports
Authoring Tool: Supports

Web: Users can skip to main and other content is grouped wherever possible to be skipped
Electronic Docs: Supports
Software: Supports
Authoring Tool:

### 2.4.2 Page Titled (Level A)

Also applies to:

EN 301 549 Criteria

- 9.2.21 (Web)
- 10.2.21 (non-web document)
- 11.2.1.21 (Software) - Does not apply
- 11.2.2.21 (Closed Software) – Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)

Web: Supports
Electronic Docs: Supports
Authoring Tool: Supports

Web: Electronic Docs: Supports
Software: Supports
Authoring Tool: Created content like surveys are given a title by the author.
<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
<tbody>
<tr>
<td>602.3 (Support Docs)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**2.4.3 Focus Order** (Level A)

Also applies to:
EN 301 549 Criteria
- 9.2.22 (Web)
- 10.2.22 (non-web document)
- 11.2.1.22 (Software)
- 11.2.2.22 (Closed Software) – Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508
- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports with Exceptions
Electronic Docs: Software: Authoring Tool: Supports with Exceptions
Web: Our mobile application and site that is used by the audience (participants) has correct focus order. However, our administrator content for the poll creators (presenters) has some exceptions with incorrect/inconsistent focus order.
Electronic Docs: Software: Authoring Tool:

**2.4.4 Link Purpose (In Context)** (Level A)

Also applies to:
EN 301 549 Criteria
- 9.2.23 (Web)
- 10.2.23 (non-web document)
- 11.2.1.23 (Software)
- 11.2.2.23 (Closed Software) – Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508
- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports
Electronic Docs: Software: Authoring Tool: Supports
Web: Electronic Docs: Software: Authoring Tool:

**3.1.1 Language of Page** (Level A)

Also applies to:
EN 301 549 Criteria

Web: Supports
Electronic Docs: Software: Closed:
Web: Electronic Docs: Software: Closed:
<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
</table>
| • 9.2.27 (Web)  
• 10.2.27 (non-web document)  
• 11.2.1.27 (Software)  
• 11.2.2.27 (Closed Software)  
• 11.6.2 (Authoring Tool)  
• 12.1.2 (Product Docs)  
• 12.2.4 (Support Docs) | Authoring Tool: Supports | Authoring Tool: |
| 2017 Section 508  
• 501 (Web)(Software)  
• 504.2 (Authoring Tool)  
• 602.3 (Support Docs) | | |

### 3.2.1 On Focus (Level A)

Also applies to:

EN 301 549 Criteria

• 9.2.29 (Web)  
• 10.2.29 (non-web document)  
• 11.2.1.29 (Software)  
• 11.2.2.29 (Closed Software) – Does not apply  
• 11.6.2 (Authoring Tool)  
• 12.1.2 (Product Docs)  
• 12.2.4 (Support Docs) | Web: Supports  
Electronic Docs:  
Software: Authoring Tool: Supports | Web:  
Electronic Docs:  
Software: Authoring Tool: |
| 2017 Section 508  
• 501 (Web)(Software)  
• 504.2 (Authoring Tool)  
• 602.3 (Support Docs) | | |

### 3.2.2 On Input (Level A)

Also applies to:

EN 301 549 Criteria

• 9.2.30 (Web)  
• 10.2.30 (non-web document)  
• 11.2.1.30 (Software)  
• 11.2.2.30 (Closed Software) – Does not apply  
• 11.6.2 (Authoring Tool) | Web: Supports  
Electronic Docs:  
Software: Authoring Tool: Supports | Web:  
Electronic Docs:  
Software: Authoring Tool: |
<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
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</thead>
<tbody>
<tr>
<td>• 12.1.2 (Product Docs)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 12.2.4 (Support Docs)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>2017 Section 508</strong></td>
<td></td>
<td></td>
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<tr>
<td>• 501 (Web)(Software)</td>
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<td></td>
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<td>• 504.2 (Authoring Tool)</td>
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<tr>
<td>• 602.3 (Support Docs)</td>
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</table>

### 3.3.1 Error Identification (Level A)

Also applies to:
EN 301 549 Criteria
- 9.2.33 (Web)
- 10.2.33 (non-web document)
- 11.2.1.33 (Software)
- 11.2.2.33 (Closed Software)
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

**2017 Section 508**
- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

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<th>Remarks and Explanations</th>
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<tbody>
<tr>
<td>Web: Supports</td>
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<tr>
<td>Electronic Docs:</td>
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<tr>
<td>Software:</td>
</tr>
<tr>
<td>Closed:</td>
</tr>
<tr>
<td>Authoring Tool: Supports</td>
</tr>
</tbody>
</table>

### 3.3.2 Labels or Instructions (Level A)

Also applies to:
EN 301 549 Criteria
- 9.2.34 (Web)
- 10.2.34 (non-web document)
- 11.2.1.34 (Software)
- 11.2.2.34 (Closed Software) – Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

**2017 Section 508**
- 501 (Web)(Software)
- 504.2 (Authoring Tool)

<table>
<thead>
<tr>
<th>Remarks and Explanations</th>
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<tbody>
<tr>
<td>Web: Supports</td>
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<tr>
<td>Electronic Docs:</td>
</tr>
<tr>
<td>Software:</td>
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<tr>
<td>Authoring Tool: Supports</td>
</tr>
</tbody>
</table>

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<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
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</thead>
<tbody>
<tr>
<td>602.3 (Support Docs)</td>
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</table>
## Table 2: Success Criteria, Level AA

Notes:

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<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
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</thead>
<tbody>
<tr>
<td><strong>1.2.4 Captions (Live)</strong> (Level AA)</td>
<td></td>
<td>Web: some of our live webinar recordings do not have associated live captions as of now because they are updated so frequently. Electronic Docs: Software: Authoring Tool: no videos or audio in the authoring tool, nor can the author upload a video via Poll Everywhere</td>
</tr>
<tr>
<td>Also applies to:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>EN 301 549 Criteria</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 9.2.5 (Web)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 10.2.5 (non-web document)</td>
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<td></td>
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<tr>
<td>• 11.2.1.5 (Software)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 11.2.2.5 (Closed Software) – Does not apply</td>
<td></td>
<td></td>
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<tr>
<td>• 11.6.2 (Authoring Tool)</td>
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<td></td>
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<tr>
<td>• 12.1.2 (Product Docs)</td>
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<td>• 12.2.4 (Support Docs)</td>
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<td>2017 Section 508</td>
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<tr>
<td>• 501 (Web)(Software)</td>
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<tr>
<td>• 504.2 (Authoring Tool)</td>
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<td></td>
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<tr>
<td>• 602.3 (Support Docs)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>1.2.5 Audio Description (Prerecorded)</strong> (Level AA)</td>
<td></td>
<td>Web: some of our promotional videos do not have any associated audio. All support/help videos do</td>
</tr>
<tr>
<td>Also applies to:</td>
<td></td>
<td>Electronic Docs: Software: Authoring Tool: no videos or audio in the authoring tool, nor can the author upload a video via Poll Everywhere</td>
</tr>
<tr>
<td>EN 301 549 Criteria</td>
<td></td>
<td></td>
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<tr>
<td>• 9.2.6 (Web)</td>
<td></td>
<td></td>
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<tr>
<td>• 10.2.6 (non-web document)</td>
<td></td>
<td></td>
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<tr>
<td>• 11.2.1.6 (Software)</td>
<td></td>
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<tr>
<td>• 11.2.2.6 (Closed Software) – Does not apply</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 11.6.2 (Authoring Tool)</td>
<td></td>
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<tr>
<td>• 12.1.2 (Product Docs)</td>
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<td>• 12.2.4 (Support Docs)</td>
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<td>2017 Section 508</td>
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<tr>
<td>• 501 (Web)(Software)</td>
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<td></td>
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<tr>
<td>• 504.2 (Authoring Tool)</td>
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<tr>
<td>• 602.3 (Support Docs)</td>
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</tr>
<tr>
<td><strong>1.4.3 Contrast (Minimum)</strong> (Level AA)</td>
<td></td>
<td>Web:</td>
</tr>
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<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
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</table>
| Also applies to:  
EN 301 549 Criteria  
- 9.2.12 (Web)  
- 10.2.12 (non-web document)  
- 11.2.1.12 (Software)  
- 11.2.2.12 (Closed Software) – Does not apply  
- 11.6.2 (Authoring Tool)  
- 12.1.2 (Product Docs)  
- 12.2.4 (Support Docs)  
2017 Section 508  
- 501 (Web)(Software)  
- 504.2 (Authoring Tool)  
- 602.3 (Support Docs) | Electronic Docs:  
Software:  
Authoring Tool: Supports | Electronic Docs:  
Software:  
Authoring Tool: |

1.4.4 Resize text (Level AA)  
Also applies to:  
EN 301 549 Criteria  
- 9.2.13 (Web)  
- 10.2.13 (non-web document)  
- 11.2.1.13 (Software)  
- 11.2.2.13 (Closed Software)  
- 11.6.2 (Authoring Tool)  
- 12.1.2 (Product Docs)  
- 12.2.4 (Support Docs)  
2017 Section 508  
- 501 (Web)(Software)  
- 504.2 (Authoring Tool)  
- 602.3 (Support Docs) | Web: Supports  
Electronic Docs:  
Software:  
Closed:  
Authoring Tool: Supports | Web:  
Electronic Docs:  
Software:  
Closed:  
Authoring Tool: |

1.4.5 Images of Text (Level AA)  
Also applies to:  
EN 301 549 Criteria  
- 9.2.14 (Web)  
- 10.2.14 (non-web document)  
- 11.2.1.14 (Software) | Web: Supports  
Electronic Docs:  
Software:  
Closed:  
Authoring Tool: Supports | Web:  
Electronic Docs:  
Software:  
Closed:  
Authoring Tool: |
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<th>Remarks and Explanations</th>
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<td>• 11.2.2.14 (Closed Software) – Does not apply</td>
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<td>• 12.2.4 (Support Docs)</td>
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<td>• 602.3 (Support Docs)</td>
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<tr>
<td>2017 Section 508</td>
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<td></td>
</tr>
<tr>
<td>• 501 (Web)(Software) – Does not apply to non-web software</td>
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<tr>
<td>• 504.2 (Authoring Tool)</td>
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<td></td>
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<tr>
<td>• 602.3 (Support Docs) – Does not apply to non-web docs</td>
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</tr>
</tbody>
</table>

### 2.4.5 Multiple Ways (Level AA)
Also applies to:
EN 301 549 Criteria
- 9.2.24 (Web)
- 10.2.24 (non-web document) – Does not apply
- 11.2.1.24 (Software) – Does not apply
- 11.2.2.24 (Closed Software) – Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)
2017 Section 508
- 501 (Web)(Software) – Does not apply to non-web software
- 504.2 (Authoring Tool)
- 602.3 (Support Docs) – Does not apply to non-web docs

### 2.4.6 Headings and Labels (Level AA)
Also applies to:
EN 301 549 Criteria
- 9.2.25 (Web)
- 10.2.25 (non-web document)
- 11.2.1.25 (Software)
- 11.2.2.25 (Closed Software) – Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)
2017 Section 508
- 501 (Web)(Software) – Does not apply to non-web software
- 504.2 (Authoring Tool)
- 602.3 (Support Docs) – Does not apply to non-web docs
<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
</table>
| • 501 (Web)(Software)  
• 504.2 (Authoring Tool)  
• 602.3 (Support Docs) | | |

### 2.4.7 Focus Visible (Level AA)

Also applies to:

- **EN 301 549 Criteria**
  - 9.2.26 (Web)
  - 10.2.26 (non-web document)
  - 11.2.1.26 (Software)
  - 11.2.2.26 (Closed Software) – Does not apply
  - 11.6.2 (Authoring Tool)
  - 12.1.2 (Product Docs)
  - 12.2.4 (Support Docs)

#### 2017 Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

**Web:** Supports

**Electronic Docs:**

**Software:**

**Authoring Tool:** Supports

Web: Poll Everywhere uses the browsers native focus indicator in most situations, but applies a custom indicator for darker screens/backgrounds to keep contrast.

**Electronic Docs:**

**Software:**

**Authoring Tool:**

---

### 3.1.2 Language of Parts (Level AA)

Also applies to:

- **EN 301 549 Criteria**
  - 9.2.28 (Web)
  - 10.2.28 (non-web document)
  - 11.2.1.28 (Software) – Does not apply
  - 11.2.2.28 (Closed Software) – Does not apply
  - 11.6.2 (Authoring Tool)
  - 12.1.2 (Product Docs)
  - 12.2.4 (Support Docs)

#### 2017 Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports with Exceptions

**Electronic Docs:**

**Software:**

**Authoring Tool:** Supports with Exceptions

Web: Should the presenter create content that is in a different language, Poll Everywhere does not necessarily indicate certain user entered text is a different language

**Electronic Docs:**

**Software:**

**Authoring Tool:**

---

### 3.2.3 Consistent Navigation (Level AA)

Also applies to:

- **EN 301 549 Criteria**
  - 9.2.26 (Web)
  - 10.2.26 (non-web document)
  - 11.2.1.26 (Software)
  - 11.2.2.26 (Closed Software) – Does not apply
  - 11.6.2 (Authoring Tool)
  - 12.1.2 (Product Docs)
  - 12.2.4 (Support Docs)

#### 2017 Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Web: Supports

**Electronic Docs:**

Web: Electronic Docs:

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<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
</tr>
</thead>
</table>
| EN 301 549 Criteria  
- 9.2.31 (Web)  
- 10.2.31 (non-web document) – Does not apply  
- 11.2.1.31 (Software) – Does not apply  
- 11.2.2.31 (Closed Software) – Does not apply  
- 11.6.2 (Authoring Tool)  
- 12.1.2 (Product Docs)  
- 12.2.4 (Support Docs)  
2017 Section 508  
- 501 (Web)(Software) – Does not apply to non-web software  
- 504.2 (Authoring Tool)  
- 602.3 (Support Docs) – Does not apply to non-web docs | Software:  
Authoring Tool: Supports | Software:  
Authoring Tool: |
| 3.2.4 Consistent Identification (Level AA)  
Also applies to:  
EN 301 549 Criteria  
- 9.2.32 (Web)  
- 10.2.32 (non-web document) – Does not apply  
- 11.2.1.32 (Software) – Does not apply  
- 11.2.2.32 (Closed Software) – Does not apply  
- 11.6.2 (Authoring Tool)  
- 12.1.2 (Product Docs)  
- 12.2.4 (Support Docs)  
2017 Section 508  
- 501 (Web)(Software) – Does not apply to non-web software  
- 504.2 (Authoring Tool)  
- 602.3 (Support Docs) – Does not apply to non-web docs | Web:  
Supports  
Electronic Docs:  
Software:  
Authoring Tool: Supports | Web:  
Electronic Docs:  
Software:  
Authoring Tool: |
| 3.3.3 Error Suggestion (Level AA)  
Also applies to:  
EN 301 549 Criteria  
- 9.2.35 (Web)  
- 10.2.35 (non-web document)  
- 11.2.1.35 (Software)  
- 11.2.2.35 (Closed Software) – Does not apply | Web:  
Supports  
Electronic Docs:  
Software:  
Authoring Tool: Supports | Web:  
Electronic Docs:  
Software:  
Authoring Tool: |
### Criteria

<table>
<thead>
<tr>
<th>Criteria</th>
<th>Conformance Level</th>
<th>Remarks and Explanations</th>
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<tbody>
<tr>
<td>• 11.6.2 (Authoring Tool)</td>
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<tr>
<td>• 12.1.2 (Product Docs)</td>
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<tr>
<td>• 504.2 (Authoring Tool)</td>
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<tr>
<td>• 602.3 (Support Docs)</td>
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</tbody>
</table>

#### 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)

Also applies to:

EN 301 549 Criteria

- 9.2.36 (Web)
- 10.2.36 (non-web document)
- 11.2.1.36 (Software)
- 11.2.2.36 (Closed Software) – Does not apply
- 11.6.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

2017 Section 508

- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

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