

Poll Everywhere Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: Poll Everywhere Participant App (pollev.com)

Report Date: July 31, 2023

Product Description: Poll Everywhere is a web-based audience response system that allows participants to respond to live polling questions.

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Notes: This VPAT is specifically for pollev.com and the participant app, including support material linked from pollev.com. The Presenter and Administrator application is reviewed separately.

Evaluation Methods Used:

- iOS 16.1.1, Safari 16.5.1, VoiceOver
- Mac OS X 13.4.1, Safari 16.5.1, VoiceOver
- Microsoft Windows 10, Chrome 115, NVDA 2023.1

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: n/a Authoring Tool: Supports</p>	<p>Web: All non-text content has alternative text. Clickable Image poll type does not currently support placing the “pin” and replying via Keyboard. Multiple Choice poll-type reads poll options from top to bottom, but should change after voting to state the options voted on first. Remediation Plan Authoring Tool: Uploaded images allow alt-text entered by author</p>
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: n/a Authoring Tool: n/a</p>	<p>Web: There are no audio components to Poll Everywhere. All videos have text equivalent and/or captions Authoring Tool: video and audio are not available to be uploaded via an Author</p>
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: n/a Authoring Tool: n/a</p>	<p>Web: all uploaded videos (support tutorials) have captions</p>
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: n/a Authoring Tool: n/a</p>	<p>Web: All video content contains a text based alternative</p>
<p><u>1.3.1 Info and Relationships</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: n/a Authoring Tool: Supports</p>	<p>Web: For screen reader accessibility, elements should be contained within a or element. Remediation Plan Authoring Tool:</p>
<p><u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: Revised Section 508</p>	<p>Web: Supports Electronic Docs: n/a Authoring Tool: n/a</p>	<p>Web: pollev.com, our participant app, and publicly available support material all retain meaningful sequence.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: n/a Authoring Tool: Supports</p>	<p>Web: All instructions have text based alternatives</p> <p>Authoring Tool:</p>
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: n/a Authoring Tool: Supports</p>	<p>Web: Color is never the only method to convey information, text is always included</p> <p>Authoring Tool:</p>
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: n/a Authoring Tool: Supports</p>	<p>Web: Poll Everywhere does not use audio in our application outside of some tutorial videos via YouTube.</p> <p>Authoring Tool:</p>
<p><u>2.1.1 Keyboard</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially supports Electronic Docs: n/a Authoring Tool: Supports</p>	<p>Web: Clickable Image Polls do not support keyboard methods to reply. All other activities are supported. Remediation Plan</p> <p>Authoring Tool:</p>
<p><u>2.1.2 No Keyboard Trap</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: n/a Authoring Tool: Supports</p>	<p>Web: Keyboard focus can always be moved via tabs or arrows</p> <p>Authoring Tool:</p>
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: n/a Authoring Tool: Supports</p>	<p>Web:</p> <p>Authoring Tool: Presenter may pause, restart, extend or disable the timer. Poll Everywhere never mandates or includes any timing components by default.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: n/a Authoring Tool: Supports</p>	<p>Web: The presenter/author of the polling content may update content without participants' ability to stop them. This is a manual presentation tool.</p> <p>Authoring Tool: Presenters have the ability to hide all moving poll content, pause, and highlight specific responses</p>
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: n/a Authoring Tool: Supports</p>	<p>Web: There are no flashes in the application</p> <p>Authoring Tool: There are no flashes in the application</p>
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports Electronic Docs: n/a Authoring Tool: Supports</p>	<p>Web: Participants can skip to main and other content is grouped wherever possible to be skipped</p> <p>Authoring Tool:</p>
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: n/a Authoring Tool: Supports</p>	<p>Web: All web pages have descriptive titles</p> <p>Authoring Tool: Created content like polls and surveys are given titles by the Author</p>
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: n/a Authoring Tool: Supports</p>	<p>Web:</p> <p>Authoring Tool:</p>
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: n/a Authoring Tool: Supports</p>	<p>Web: All links have descriptive text</p> <p>Authoring Tool:</p>
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p>	<p>Web: Supports Electronic Docs: n/a</p>	<p>Web: all web pages include language</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Authoring Tool: Supports	Authoring Tool:
<u>3.2.1 On Focus</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Web: Supports Electronic Docs: n/a Authoring Tool: Supports	Web: Authoring Tool:
<u>3.2.2 On Input</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs: n/a Authoring Tool: Supports	Web: Labels to indicate that Visit Support Center and Plan Settings will open in a new tab/window are missing. Remediation Plan Authoring Tool:
<u>3.3.1 Error Identification</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Web: Supports Electronic Docs: n/a Authoring Tool: Supports	Web: Authoring Tool:
<u>3.3.2 Labels or Instructions</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Web: Supports Electronic Docs: n/a Authoring Tool: Supports	Web: Authoring Tool:
<u>4.1.1 Parsing</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Web: Supports Electronic Docs: n/a Authoring Tool: Supports	Web: Authoring Tool:
<u>4.1.2 Name, Role, Value</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Web: Supports Electronic Docs: n/a Authoring Tool: Supports	Web: Authoring Tool:

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: n/a Authoring Tool: n/a</p>	<p>Web: Authoring Tool: no videos or audio may be uploaded by the author.</p>
<p>1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: n/a Authoring Tool: n/a</p>	<p>Web: Authoring Tool: no videos or audio may be uploaded by the author.</p>
<p>1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Partially supports Electronic Docs: n/a Authoring Tool: Supports</p>	<p>Web:</p> <ul style="list-style-type: none"> ● Navigation text = 5.96, meets AA standard ● Button = 5.85, meets AA standard ● Cancel link = 21.00, meets AAA standard <p>Remediation Plan for:</p> <ul style="list-style-type: none"> ● Username/email field on login page ● Screen name field when joining a presentation ● Clickable images post-response <p>Authoring Tool: author could upload images or customize the color scheme in a way that lacks contrast.</p>
<p>1.4.4 Resize text (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: n/a Authoring Tool: Supports</p>	<p>Web: Text may be resized Authoring Tool:</p>
<p>1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) 	<p>Web: Supports Electronic Docs: n/a Authoring Tool: n/a</p>	<p>Web: Text is used to convey information, not images</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports Electronic Docs: n/a Authoring Tool: n/a</p>	<p>Web: Navigation menu and in-app links to navigate to different webpages</p>
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: n/a Authoring Tool: Supports</p>	<p>Web: Headings and labels are mostly descriptive of the page. Remediation Plan for:</p> <ul style="list-style-type: none"> The “username” label on the "join" field is unclear. The survey "Finish" button should be labeled as “Finish” instead of “Next Question.” Q&A polls need a description upon load. Q&A poll's Upvote/Downvote buttons need labels that include the option they apply to <p>Authoring Tool: Author can create polling questions and surveys with their own title and answer options. This may be read as a label and are manually entered.</p>
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: n/a Authoring Tool: n/a</p>	<p>Web: Keyboard focus indicator is visible</p>
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: n/a Authoring Tool: Supports</p>	<p>Web: Language is programmatically determinable</p> <p>Authoring Tool: Author can create polling questions and surveys in a different language. Poll Everywhere does not necessarily indicate that user entered text is in a different language</p>
<p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to: Revised Section 508</p>	<p>Web: Supports Electronic Docs: n/a Authoring Tool: n/a</p>	<p>Web: Consistent L1 navigation throughout</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports Electronic Docs: n/a Authoring Tool: n/a</p>	<p>Web: Components with similar functions are consistent</p>
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: n/a Authoring Tool: n/a</p>	<p>Web: Error messages have suggestions for resolution</p>
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: n/a Authoring Tool: n/a</p>	<p>Web: Confirmation is required for actions that cannot be undone such as payment</p>

Legal Disclaimer (Poll Everywhere)

Poll Everywhere, Inc. is committed to making its website and products accessible through constant review and redesign as necessary, to ensure that they meet or exceed accessibility standards and guidelines. We appreciate your patience through this ongoing process.