Poll Everywhere Presenter Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Poll Everywhere Presenter App (polleverywhere.com)

Report Date: July 10, 2022

Product Description: Poll Everywhere is a web-based audience response system. Allows participants to respond to live polling questions.

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Notes: This is specifically for polleverywhere.com for Presenters (faculty) and Administrators. The participant (student) app and website are reviewed separately. This also includes support material linked from polleverywhere.com

Evaluation Methods Used:

- Mac OS X 12.3.1, Safari 15.4, VoiceOver
- Microsoft Windows 10, Chrome 103, JAWS 18

Applicable Standards/Guidelines

"Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions Electronic Docs: Supports Authoring Tool: Supports	Web: Remediation plan Electronic Docs: Supports Authoring Tool: Uploaded images allow alt-text entered by author. These are displayed to participants
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Authoring Tool: Supports	Web: no audio components to Poll Everywhere. All videos have text equivalent and/or captions Electronic Docs: Authoring Tool: video and audio are not available to be uploaded via an Author
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Authoring Tool: n/a	Web: all uploaded videos (support tutorials) have captions Electronic Docs: all uploaded videos (support tutorials) have captions Authoring Tool:
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Authoring Tool:	Web: no time based media or audio exists within the application Electronic Docs: all video content include text descriptions or another text based equivalent guide or article. Authoring Tool:
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Web: Partially Supports Electronic Docs: Supports Authoring Tool: n/a	Web: Proper semantic HTML is generally followed. However, we found the visual chart and Reporting features to both lack labels and access. Remediation plan Electronic Docs:

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		Authoring Tool:
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially supports. Electronic Docs: Supports Authoring Tool:	Web: Meaningful sequence is followed in activity management, creation, and settings. However, the chart visualization and reporting features are lacking. Electronic Docs: Authoring Tool:
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Authoring Tool: n/a	Web: All instructions have text based alternatives Electronic Docs: Authoring Tool:
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: n/a Authoring Tool: Supports	Web: Supports Electronic Docs: Authoring Tool: Note, that authors (content creators and faculty) can customize colors or upload images that may lack contrast in polls they create
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Authoring Tool:	Web: Poll Everywhere does not use audio in our application outside of some tutorial videos via YouTube. Electronic Docs: all support videos maintain audio control Authoring Tool:
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does not support Electronic Docs: Supports Authoring Tool:	Web: A significant portion of the presenter application does not have sufficient Keyboard access. Specifically, the chart visualization, reporting features, and certain customization settings. Electronic Docs: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions Electronic Docs: n/a Software: n/a Authoring Tool: n/a	Web: Parts of the presenter application without sufficient Keyboard support are skipped until they can be improved. Remediation plan Electronic Docs: Software: Authoring Tool:
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Authoring Tool: Supports	Web: The only in-app timings are notifications which have manual dismissal Electronic Docs: Authoring Tool: Presenter may pause, restart, extend or disable the timer. Poll Everywhere never mandates or includes any timing components by default.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Authoring Tool: Supports	Web: Note: the presenter/author of the polling content may update content without participants ability to stop them. This is a manual presentation tool. Electronic Docs: Authoring Tool: Presenters have the ability to hide all moving poll content, pause, and highlight specific responses
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Authoring Tool: Supports	Web: No web pages every flash Electronic Docs: Software: Authoring Tool:
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Supports Authoring Tool: Supports	Web: Users can skip to main and other content is grouped wherever possible to be skipped Electronic Docs: Authoring Tool:
2.4.2 Page Titled (Level A) Also applies to:	Web: Supports Electronic Docs: Supports	Web: All webpages have descriptive titles Electronic Docs:

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Authoring Tool: Supports	Software: Authoring Tool: Created content like polls and surveys are given titles by the Author
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions Electronic Docs: Supports Authoring Tool: Supports	Web: The chart visualization and reporting features both lack focus order. Electronic Docs: Authoring Tool:
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions Electronic Docs: Supports Authoring Tool: n/a	Web: remediation plan Electronic Docs: Authoring Tool: Presenters may not upload their own links to the website
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Authoring Tool: Supports	Web: all web pages include language Electronic Docs: Software: Authoring Tool: Presenters may create polling questions with languages other than English which may not be detected
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Authoring Tool: n/a	Web: Focus is given and with focus outline for all webpages and actions within app Electronic Docs: Authoring Tool:
3.2.2 On Input (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Web: Supports with excepetions Electronic Docs: Supports Authoring Tool: Supports	Web: Remediation plan Electronic Docs: Software: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Authoring Tool: Supports	Web: Input errors are given via inline text Electronic Docs: Authoring Tool:
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Authoring Tool: Supports	Web: All controls have descriptive labels and/or descriptions Electronic Docs: Software: Authoring Tool:
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Authoring Tool: Supports	Web: Parsing is fully supported Electronic Docs: Authoring Tool:
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: n/a Authoring Tool: Supports	Web: All UI components have name, role, value Electronic Docs: Authoring Tool:

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Authoring Tool: n/a	Web: All videos on content and marketing site have captions Electronic Docs: Authoring Tool: no videos or audio may be uploaded by the author.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Authoring Tool: n/a	Web: All pre-recorded videos include captioning and a text description Electronic Docs: Authoring Tool: no videos or audio may be uploaded by the author.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Authoring Tool: Supports	Web: the presenter application meets minimal color contrast requirements Electronic Docs: Authoring Tool: presenter could upload images or customize the color scheme in a way that lacks contrast. All
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially supports Electronic Docs: Supports Authoring Tool: Supports	Web: the majority of the website functionality supports significant resizing. However, some labeling on the right side of the screen can be cut off and the chart visualization if partially covered by controls. Electronic Docs: Authoring Tool: presenter may increase size of content they create up to 200% our defaults
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software)	Web: Supports Electronic Docs: Supports Authoring Tool: Supports	Web: there are no images of text within the app Electronic Docs: Authoring Tool: presenters may add alt-text to images they upload to the website.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Supports Authoring Tool: n/a	Web: the web application has multiple ways to access all webpages unless part of an explicit, required workflow Electronic Docs: Authoring Tool:
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports with exceptions Electronic Docs: Supports Authoring Tool: Supports	Web: Remediation plan Electronic Docs: Authoring Tool: Author can create polling questions and surveys with their own title and answer options. This may be read as a label and are manually entered.
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially supports Electronic Docs: Supports Authoring Tool: n/a	Web: Chart visualization and reports do not have keyboard support and do not always show focus indicator. Electronic Docs: Authoring Tool:
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Authoring Tool: Supports	Web: Human language can be determined programmatically Electronic Docs: Authoring Tool: Author can create polling questions and surveys in a different language. Poll Everywhere does not necessarily indicate that user entered text is in a different language
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Supports Authoring Tool:	Web: Consistent navigation for “Skip to main,” footer, and main navigation and primary CTAs throughout the app Electronic Docs: Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Authoring Tool:	Web: The application has consistent identification and terminology for repeated actions Electronic Docs: Authoring Tool:
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Authoring Tool: n.a	Web: All error messages within the application have textual descriptions for remediation actions Electronic Docs: Authoring Tool:
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Authoring Tool: n/a	Web: Orders and other non-reversible actions all have confirmation screens with more information and a summary of the action Electronic Docs: Authoring Tool:

Legal Disclaimer (Company)

Poll Everywhere, Inc. is committed to making its website and products accessible through constant review and redesign as necessary, to ensure that they meet or exceed accessibility standards and guidelines. We appreciate your patience through this ongoing process.